

1997-99 Performance Progress Report

For Quarter Ending June 1999

Agency 144

Municipal Research Council

Mission

The mission of the Municipal Research Council is to work together for excellence in local government.

Goal Conduct an inquiry program to receive and respond to questions and research requests from city officials and staff that offers quick access to information and advice on legal and policy issues from an independent and objective source.

Performance Measure By survey, percentage of respondents stating the information provided by the Municipal Research and Services Council met their needs.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				95%				95%
Actual				99%				99%
Date Measured				6/30/98				6/30/99

Goal Provide around the clock desk-top access to MRSC databases via the internet.

Performance Measure Number of users who log onto the web-site.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				25.000				30.000
Actual				259.682				530000
Date Measured				6/30/98				6/30/99